

# PC/Laptop Repair Request Form



Tim Kelly, LLC  
Tim's Computer Repair (TCR)  
<http://www.timscomputerfix.net>  
1503 Kings Way  
Savannah, GA  
USA  
31406  
Phone: (912) 220-0765

## PLEASE READ BEFORE TURNING IN YOUR SYSTEM:

Make sure that if you have any licensed CDs / Software that came with the system at the time of pickup or drop off. Failure to turn in these items may result in the delay of your repair.

Please fill out the form as best you can. When finished, please click the "Submit by Email" button. Also please print and sign the form and enclose it with the computer when dropping it off or when I do pickup of computer.

## Customer Information

Date:	<input type="text"/>	E-mail:	<input type="text"/>
Name	<input type="text"/>	Phone:	<input type="text"/>
Address	<input type="text"/>	Cell Phone:	<input type="text"/>
City	<input type="text"/>		
Country	<input type="text"/>		
Zip Code	<input type="text"/>	State	<input type="text"/>

  

<b>How to contact you</b>	<b>How did you find us?</b>
<input type="radio"/> E-mail	<input type="radio"/> Internet Search?
<input type="radio"/> Phone	<input type="radio"/> Referral?
<input type="radio"/> Cell Phone	<input type="radio"/> Angies List?

## PC/Laptop Information

Make (Dell, HP etc.):	<input type="text"/>	Operating System:	<input type="text"/>
Model Number:	<input type="text"/>	Login Password:	<input type="text"/>
Serial Number:	<input type="text"/>	<input type="radio"/> Desktop	
Date Purchased:	<input type="text"/>	<input type="radio"/> Power Adapter	<input type="radio"/> Laptop

## Tell us, what's wrong?

What is wrong with the PC? be as detailed as possible. - Please list any special requirements.

## Things to mention:

- \*Crashes, or System Freeze.
- \*Error Messages or Beep Codes.
- \*New Programs installed.
- \*New Hardware installed.
- \*Pop ups.
- \*Redirected when browsing.
- \*PC/Laptop not booting.
- \*Blue Screen or Black Screen.
- \*No Display.
- \*PC starts, then immediately turns off.
- \*Hard Drive Making Noise.
- \*Color Issues on the Monitor.
- \*Anything you've tried already, to fix issue.

In bringing my personal computer for maintenance or repair to Tim's computer repair (TCR) I understand and agree to the following:

- \* Tim's computer repair (TCR) does not accept responsibility for any damage to my computer's hardware or peripheral devices.
- \* Tim's computer repair (TCR) does not accept responsibility for loss of data or installed software applications.
- \* When I drop off my computer or its picked up Tim's computer repair (TCR) will give me a estimate. If estimate changes Tim's computer repair (TCR) will notify me by details provided.
- \* I agree to pay for all products or services supplied by Tim's computer repair (TCR) upon presentation of invoice. No Exceptions.
- \* I hereby authorize TCR LLC to perform the above work to be done with the necessary materials.
- \* I understand TCR LLC is not responsible for loss or damage to programs or data. Computers left over 30 days from time of completion will be charged a storage fee of \$1.00 per day.
- \* Computers left over 60 days will become the property of TCR LLC and sold for the repair bill and or scraped for parts. Hard drives will be destroyed. \$30.00 charge on returned checks.
- \* We Accept Cash and Credit Cards.
- \* No Financing Available.
- \* We Do Not accept Personal Checks.

Current Date

Signed By